

Quality Metrics and QAPI – Measurements that Matter

Presented by:


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Quality Metrics



- Web-based data tool, free to LeadingAge primary members
- Allows members to access and analyze quality data based on user-defined preferences and peer groups to demonstrate non-profit and public value
- Uses publicly available data
- Currently consists of Nursing Home Quality Metrics; Home Care Quality Metrics is under development
- Over 400 users, numbers are growing every day!
- Part of LeadingAge Insights Market Intelligence Suite
 - Avalere Medicare reports
 - Ask the Avalere, MDS and Housing experts
 - Survey and Certification Reports





LeadingAge Insights Avalere Reports

- Analysis of Medicare discharge data
- Helps organizations understand their competitors and position in marketplace
- Useful in negotiations with ACOs and hospitals
- Currently two reports available:
 1. Readmissions report – full readmission rates by all conditions for all Medicare providers in a market area (FFS only)
 2. Market Share report – just released



Avalere Readmission Report

- The Readmission Report provides facility-level readmission data for Medicare providers in a selected market area
- This report shows
 1. readmission rates for hospitals that discharge patients to the selected PAC facility
 2. readmission rates from specific care settings (i.e., readmissions from SNFs vs. HHAs)
 3. the selected facility's readmission rates and other PAC facilities' (that also receive patients from the hospitals that discharge to the selected facility) readmission rates

Key Readmission Rates for Sample Hospital (Avalere Report)

Hospital Name		Readmission Rates	
Condition	Readmission Rate	Percentage	
AMI	Not reportable		
CHF	41/190	21.58	
Pneumonia	28/144	19.44	
COPD	18/84	21.43	
Total Hip & Knee	Not reportable		
All cause	486/3637	13.36	

PAC Provider Readmission Rates - Market Highs			
Provider	Condition	Readmission Rate	Percentage
	AMI	14/51	27.45
	CHF	15/40	37.5
	Pneumonia	47/229	20.52
	COPD	56/204	27.45
	Total Hip & Knee		
	All cause	33/108	30.56

PAC Provider Readmission Rates - Market Lows			
Provider	Condition	Readmission Rate	Percentage
	AMI	15/103	14.56
	CHF	15/86	17.44
	Pneumonia	17/95	17.89
	COPD	19/101	18.81
	Total Hip & Knee		
	All cause	12/168	7.14

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Avalere Market Share Report

- The Market Share Report provides facility-level patient movement data for Medicare providers in a selected market area
- This report contains three important data sets for the selected facility's market area:
 1. market hospitals' most frequently discharged DRGs
 2. referring hospitals' discharges by destination care setting
 3. referring hospitals' discharges by destination facility
- Understanding hospital discharge patterns and most frequently discharged DRGs can allow PAC organizations to uncover potential opportunities to capture patient volume in their market

Sample Reports

Report Filter Criteria /
 Selected Facility: BETHESDA SOUTHGATE (SNF) (SAINT LOUIS, MO) (265756)
 Year: 2012

Rank by Volume	DRG	DRG Name
1	470	Major joint replacement or reattachment of lower extremity w/o MCC
2	871	Septicemia or severe sepsis w/o MV 96+ hours w MCC
3	291	Heart failure & shock w MCC
4	885	Psychoses
5	292	Heart failure & shock w CC

Most frequently discharged DRGs

Referring hospital's discharge destinations

Report Filter Criteria /
 Selected Facility: BETHESDA SOUTHGATE (SNF) (SAINT LOUIS, MO) (265756)
 Year: 2012

Sender	Receiver Care Setting	Number of Discharges	Percent of Sender's Discharges
ST ANTHONY'S MEDICAL CENTER (STACH)	HOME	5680	60.9
ST ANTHONY'S MEDICAL CENTER (STACH)	HHA	1029	11.0
ST ANTHONY'S MEDICAL CENTER (STACH)	IRF	400	4.3
ST ANTHONY'S MEDICAL CENTER (STACH)	LTACH	68	0.7
ST ANTHONY'S MEDICAL CENTER (STACH)	OTHER IP	82	0.9
ST ANTHONY'S MEDICAL CENTER (STACH)	SNF	1754	18.9
ST ANTHONY'S MEDICAL CENTER (STACH)	DEATH	300	3.2
SSM ST CLARE HEALTH CENTER (STACH)	HOME	2189	55.9
SSM ST CLARE HEALTH CENTER (STACH)	HHA	646	16.5
SSM ST CLARE HEALTH CENTER (STACH)	IRF	149	3.8
SSM ST CLARE HEALTH CENTER (STACH)	LTACH	15	0.4
SSM ST CLARE HEALTH CENTER (STACH)	OTHER IP	13	0.3
SSM ST CLARE HEALTH CENTER (STACH)	SNF	756	19.3
SSM ST CLARE HEALTH CENTER (STACH)	DEATH	148	3.8

Quality Metrics Demo



Contact Information

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