NJ’s LTC  
Top 10 Most Cited Deficiencies 2018-2019

Pamela Lebak, RN  
Program Manager  
Health Facilities Survey & Field Operations

NJ Department of Health
Contact Information

Pamela Lebak, RN Program Manager
Long-Term Care Survey & Certification & ICF/IID Programs
(Pamela.Lebak@doh.nj.gov)

New Jersey Department of Health
Health Facility Survey and Field Operations
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Agenda

• Review the Top 10 deficiencies cited
• Provide examples of the top 5 most frequently cited deficiencies
<table>
<thead>
<tr>
<th>Top 10 of 2017</th>
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<tr>
<td>1. F281 (F658)</td>
<td>1. F880: Infection Control</td>
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<td>2. F441 (F880, 881, 883)</td>
<td>2. F658: Professional Standards of Practice</td>
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<td>3. F371 (F812, F813)</td>
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<td>4. F323 (F689)</td>
<td>4. F656: Care Plan</td>
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<td>5. F431 (F761)</td>
<td>5. F755: Pharmacy</td>
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<td>6. F309 (F697, F698, F744)</td>
<td>6. F761: Label/Store Meds</td>
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<td>7. F425 (F755)</td>
<td>7. F684: Quality of Care</td>
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<td>8. F279 (F639, F656)</td>
<td>8. F689: Accidents</td>
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<td>10. F514 (F842)</td>
<td>10. F758: Unnecessary Meds/PRN Use</td>
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Top 10 Deficiencies
F880 Remains #1 in 1st & 2nd Quarter 2019

NEW TAG/(OLD TAG)

1. F880/(F441)
2. F658/(F281)
3. F812/(F371)
4. F656/(F279)
5. F755/(F425)
6. F761/(F431)
7. F684/(F309)
8. F689/F323)
9. F641/(F278)
10. F758/(F329 & F428)
1. F 880 (441)
Infection Prevention & Control

• IPC program
• Facility assessment
• Surveillance and reporting
• Hand hygiene
• Transmission-based precautions
• Medical devices
• Linens
2. F658/(F281) Services provided to Meet Professional Standards

KEY ELEMENTS OF NONCOMPLIANCE:
To cite deficient practice at F658, the surveyor's investigation will generally show that the facility did one or more of the following:

- Provided or arranged for services or care that did not adhere to accepted standards of quality;
- Provided a service or care when the accepted standards of quality dictate that the service or care should not have been provided;
- Failed to provide or arrange for services or care that accepted standards of quality dictate should have been provided.
3. F 812 (371)  
Food Procurement, Store/Prepare/Serve-Sanitary

- Kitchen/Food Service Observation: Complete the initial brief kitchen tour upon arrival at the facility, with observations focused on practices that might indicate potential for foodborne illness. Make additional observations throughout the survey process in order to gather all information needed. Refer to the current FDA Food Code as needed.
4. F656/(F279) Develop/Implement Comprehensive Care Plans

- Does staff consistently implement the care planned interventions?
- Ensure interventions adhere to professional standards of practice.
- What is the resident’s response to interventions? Is the resident’s response as intended?
- Do observations of the resident match the assessment?
- Are there visual cues of psychosocial distress and harm?
5. F755/(F425)
Pharmacy Services/Procedures/Pharmacist/Records

- Acquisition of Medications
- Receiving Medications
- Dispensing Medications
- Administering Medications
- Disposition of Medications
- Controlled Medications
Addressing Noncompliance When It Occurs

- Observe for all facility staff for infection control practices
- Address noncompliance
- Implement corrective action
- Monitor staff for compliance
- Identify areas of improvement
Resources


• CMS LTC Survey Pathways (Updated 5/2/2018): https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/GuidanceforLawsAndRegulations/Nursing-Homes.html

• Quality Improvement Organizations- Nursing Home Resources: http://qioprogram.org/facility-assessment-tool