

This year's conference begins with a Pre-Conference Session designed to help organizations embody diversity and inclusion as key components of creating a thriving work experience and ultimately cultivate staff satisfaction.

Foster the Extraordinary!

Cultivating Staff Satisfaction by Embracing Differences in the Workplace & Empowering the Team through Integration

1:00 p.m. – 3:00 p.m.

Claudia S. Blumenstock, NHA

President & CEO

Copernicus, Inc.

The "happier" employees are, the better will be their attitudes towards the work, the higher their motivation, and the better will be their performance. Join us for this two-hour interactive session that will provide approaches to help you embody diversity and inclusion as key components of creating a thriving work experience. The exercises will explore strategies to broaden comfort zones and downsize judgmental tendencies, expanding tolerance and staff satisfaction. It will examine factors that impede creating respectful work environments and approaches for growing a kinder workplace as well as consider ways to help staff adapt to change and minimize its negative impact.

Learning objectives include:

- Develop skills to accept conflicting perspectives through hands-on learning experiences that explore comfort zone and judgement
- Develop techniques to create respectful working environments focused on self-respect and the esteem of others
- Examine the ways in which personal impact and ineffective communication influences the essence of the team environment and develop strategies to adjust language and behavior to alter attitudes
- Develop skills and strategies to embrace change and build the team community

Fees:

Provider Member/Business Partner: \$75 with conference registration/exhibit
\$100 this session only

Non-Member Provider: \$125 with additional registration/\$150 this session only